



Renville COUNTY

Service · Stewardship · Shared Responsibility

Kaitlyn Fredrickson, Director

Human Services

Government Services Center
105 South 5th Street | Suite 203H | Olivia, MN 56277

Office.....320-523-2202

Social Service Emergency.....320-523-1161 (Sheriff)

Hearing Impaired Voice/TTY.....320-523-3560

Fax.....320-523-3565

Notice of Nondiscrimination in Health Programs and Activities Affordable Care Act – Section 1557

Discrimination is Against the Law

Renville County Human Services complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), sex (including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity and sex stereotypes; consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)), age, or disability. Renville County Human Services does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Renville County Human Services provides reasonable modifications for individuals with disabilities, and appropriate auxiliary aids and services, including qualified interpreters for individuals with disabilities and information in alternate formats, such as braille or large print, free of charge and in a timely manner, when such modifications, aids, and services are necessary to ensure accessibility and an equal opportunity to participate to individuals with disabilities.

Renville County Human Services provides language assistance services, including electronic and written translated documents and oral interpretation, free of charge and in a timely manner, when such services are a reasonable step to provide meaningful access to an individual with limited English proficiency.

If you need reasonable accommodations, appropriate auxiliary aids and services, and/or language assistance services, contact the Director of Human Services or Department Supervisor.

If you believe that Renville County Human Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, sex, age, or disability, you can file a grievance with:

Director of Human Services
105 S 5th Street, Suite 203H
Olivia, MN 56277
Phone: 320-523-2202 Fax: 320-523-3565
hs@renvillecountymn.gov

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Director of Human Services or Department Supervisor is available to help you.

Auxiliary aides or home visitation available for handicapped upon request.



Renville COUNTY

Service · Stewardship · Shared Responsibility

Kaitlyn Fredrickson, Director

Human Services

Government Services Center
105 South 5th Street | Suite 203H | Olivia, MN 56277

Office.....320-523-2202

Social Service Emergency.....320-523-1161 (Sheriff)

Hearing Impaired Voice/TTY.....320-523-3560

Fax.....320-523-3565

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights (OCR), electronically through the OCR online portal at <http://www.hhs.gov/ocr/office/file/index.html>, or by mail or email or phone at:

Centralized Case Management Operations
U.S. Department of Health and Human Services
200 Independence Avenue, S.W.
Washington, D.C. 20201
Toll Free Call Center: 1-877-696-6775
OCRComplaint@hhs.gov

This notice is available on Renville County Human Services' website:
<https://www.renvillecountymn.gov/human-services/>

2/20/2025

Auxiliary aides or home visitation available for handicapped upon request.



Renville

COUNTY

Service · Stewardship · Shared Responsibility

Kaitlyn Fredrickson, Director

Human Services

Government Services Center
105 South 5th Street | Suite 203H | Olivia, MN 56277

Office.....320-523-2202

Social Service Emergency.....320-523-1161 (Sheriff)

Hearing Impaired Voice/TTY.....320-523-3560

Fax.....320-523-3565

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services (§ 92.11)

English

ATTENTION: If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Speak to your provider.

Español (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Hable con su proveedor.

አማርኛ (Amharic)

ማሳሰቢያ:- አማርኛ የሚናገሩ ከሆነ፣ የቋንቋ ድጋፍ አገልግሎት በነፃ ይቀርብልዎታል። ማረጃን በተደራሽ ቅርጸት ለማቅረብ ተገቢ የሆኑ ተጨማሪ እገዛዎች እና አገልግሎቶች እንዲሁ በነፃ ይገኛሉ። ም አገልግሎት አቅራቢዎን ያናግሩ።

Soomaali (Somali)

FIIRO GAAR AH: Haddaad ku hadasho Soomaali, adeegyo kaalmada luuqadda ah oo bilaash ah ayaad heli kartaa. Qalab caawinaad iyo adeegyo oo habboon si loogu bixiyo macluumaadka qaabab la adeegsan karo ayaa sidoo kale bilaa lacag heli karaa. La hadal bixiyahaaga.

Lus Hmoob (Hmong)

LUS CEEV TSHWJ XEEB: Yog hais tias koj hais Lus Hmoob muaj cov kev pab cuam txhais lus pub dawb rau koj. Cov kev pab thiab cov kev pab cuam ntxiv uas tsim nyog txhawm rau muab lus qhia paub ua cov hom ntaub ntawv uas tuaj yeem nkag cuag tau rau los kuj yeej tseem muaj pab dawb tsis xam tus nqi dab tsi ib yam nkaus. los sis sib tham nrog koj tus kws muab kev saib xyuas kho mob.

中文 (Chinese)

注意：如果您说中文，我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务，以无障碍格式提供信息。或咨询您的服务提供商。

Việt (Vietnamese)

LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Trao đổi với người cung cấp dịch vụ của bạn.

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Sprechen Sie mit Ihrem Provider.

Français (French)

ATTENTION : Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Parlez à votre fournisseur.

Auxiliary aides or home visitation available for handicapped upon request.



Renville COUNTY

Service · Stewardship · Shared Responsibility

Kaitlyn Fredrickson, Director

Human Services

Government Services Center
105 South 5th Street | Suite 203H | Olivia, MN 56277

Office.....320-523-2202

Social Service Emergency.....320-523-1161 (Sheriff)

Hearing Impaired Voice/TTY.....320-523-3560

Fax.....320-523-3565

(Arabic) العربية

تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. تحدث إلى مقدم الخدمة.

ភាសាខ្មែរ (Khmer (Cambodian))

សូមយកចិត្តទុកដាក់: ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ

សេវាជំនួយភាសាភាគីតែម្នាក់គឺមានស្រាប់អ្នក។ ជំនួយ និងសេវាកម្មផ្តល់ជូនដល់ការជួយដ៏សមរម្យ

ក្នុងការផ្តល់ព័ត៌មានតាមទម្រង់ដែលអ្នកចូលចិត្តប្រើប្រាស់បាន

ក៏អចរកបានដោយឥតគិតថ្លៃផងដែរ។ ទូរសព្ទ ឬនិយាយកាន់អ្នកផ្តល់សេវារបស់អ្នក។

ລາວ (Lao)

ເຊີນຊາບ: ຖ້າທ່ານເວົ້າພາສາ ລາວ, ຈະມີບໍລິການຊ່ວຍດ້ານພາສາແບບບໍ່ເສຍຄ່າໃຫ້ທ່ານ. ມີເຄື່ອງຊ່ວຍ ແລະ ການບໍລິການແບບບໍ່ເສຍຄ່າທີ່ເໝາະສົມເພື່ອໃຫ້ຂໍ້ມູນໃນຮູບແບບທີ່ສາມາດເຂົ້າເຖິງໄດ້. ວົມກັບຜູ້ໃຫ້ບໍລິການຂອງທ່ານ

РУССКИЙ (Russian)

ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. обратитесь к своему поставщику услуг.

Bosanski (Serbo-Croatian (Bosnian))

PAŽNJA: Ako govorite bosanski, dostupne su vam besplatne jezičke usluge. Odgovarajuća pomagala i usluge za pružanje informacija u pristupačnim formatima takođe se pružaju besplatno. Kontaktirajte svog pružatelja usluga.

Tagalog

PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Makipag-usap sa iyong provider.

Kiswahili (Swahili)

MAKINIKA: Ikiwa wewe huzungumza Kiswahili, msaada na huduma za lugha bila malipo unapatikana kwako. Vifaa vya usaidizi vinavyofaa na huduma bila malipo ili kutoa taarifa katika mifumo inayofikiwa pia inapatikana bila malipo. Zungumza na mtoa huduma wako.

Auxiliary aides or home visitation available for handicapped upon request.