

# How to Upload Documentation to an Existing Claim in Your Online Account

**Note:** These instructions are subject to change, see full article [here](#).

**To upload documentation to an existing claim in your online account, complete the following steps:**

- 1 Log in to your online account.
- 2 In the Tasks section of the Home tab, click “receipt(s) needed.”

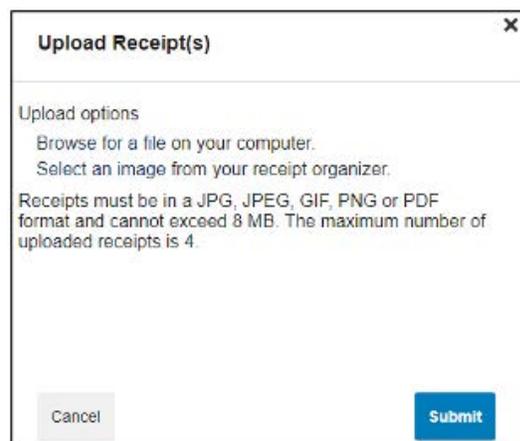


- 3 Click “Upload.”

DENIAL DATE	DATE OF SERVICE	ACCOUNT	MERCHANT / PROVIDER	RECIPIENT	CLAIM AMOUNT	RECEIPT STATUS	ACTIONS
7/13/2020	7/12/2020	Medical FSA 01...	Dr. Chiro	Pat Anderson	\$10.00	New Needed	Details <span>Upload</span>

- 4 Click “Browse for a file,” select the file containing your receipt, click “Open,” and then click “Submit.”

**Note:** If you have receipts saved in your receipt organizer in the Benefits Mobile App, you can access them by clicking “Browse for a file.” Receipts must be in a JPG, JPEG, GIF, PNG or PDF format and can’t exceed 8 MB.



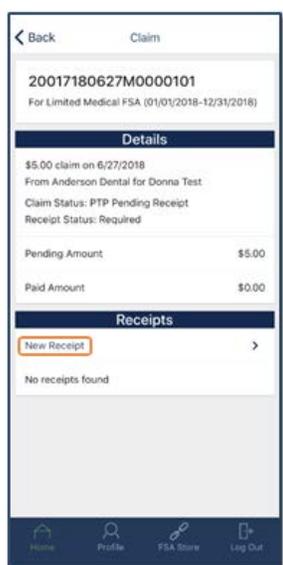
# How to Upload Documentation to an Existing Claim in the WEX Benefits Mobile App

**Note:** These instructions are subject to change, see full article [here](#).

**To upload documentation in the mobile app, follow these steps:**

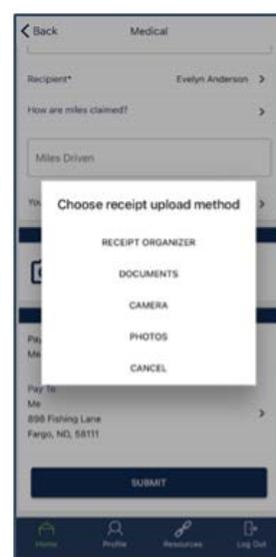
**1** Navigate to the Tasks section on the home screen.

**2** Tap the claim you want to upload a receipt to, and then tap “New Receipt.”



**3** Select an existing document or picture from your phone’s library or use your camera to take a new picture.

**Note:** Receipts can’t exceed 8 MB.



**4** Tap “Use Photo” to submit the receipt image for processing, or “Retake” to take a new picture.