

Notice of Access Service Availability to Eligible Minnesota Health Care Program Recipients

Renville County Human Services
105 S 5th Street Suite 203H
Olivia, MN 56277
Phone: 320-523-2202 email: hs@renvillecountymn.com

You may be able to get paid for expenses to help you get medical care or to attend an appeal hearing. You may also receive reimbursement when your eligibility is made retroactive.

Please read this information sheet carefully

The Renville County Human Services MHCP Biennial Health Care Access Plan will pay for the most cost-effective form of transportation to get you to a primary care provider within thirty (30) miles of your home and a specialty provider within 60 miles of your home. Transport beyond those retrospective distances will require a referral based on medical necessity or health plan referral and approval from Renville County Human Services. If you have your own vehicle and are able to drive, you must use it. If you do not have your own vehicle and need transportation for medical care contact Renville County Human Services to arrange a ride with Central Community Transit (CCT), public transit serving Renville County.

- If you drive your car or have a friend or relative drive your car reimbursement will be paid to you at a rate of twenty-two (22) cents a mile.
- If a volunteer driver provides transportation, the volunteer driver will be paid up to the IRS business deduction rate effective on the date access transportation service was provided.
- Bus, light rail, or other similar commercial carrier standard rider fares will be reimbursed at the rate charged. You must have authorization from your worker in order to receive reimbursement for this transportation and ancillary service costs.
- If your doctor says that you must have medical care which you cannot get within 30 miles of your residence for primary care or 60 miles from your residence for specialty care, you may be eligible for transportation, meals, lodging, and parking reimbursements to help you get care. Services must not be available from a closer provider capable of providing the level of care needed. This would include not having another provider with the 30/60 mile limits from your residence capable of providing the level of care needed.
- If someone must go with you to get necessary medical care, they may also be reimbursed meals and lodging costs when also approved for you at the same rate.
- You may also be eligible for reimbursement of transportation and related expenses during the months you were found to be eligible before the date you applied.
- If you appeal a decision on your MA or MinnesotaCare case, you are eligible for reimbursement of transportation, related ancillary service expense and, if necessary, child care costs incurred while you are attending the appeal hearing.

Auxiliary aides or home visitation available for handicapped upon request.

EQUAL OPPORTUNITY EMPLOYER

www.renvillecountymn.com

TO GET PAID

You need to complete the “Request for Medical Transportation” form and return completed form to Renville County Human Services within sixty (60) calendar days from the date of service. The form can be obtained by contacting Renville county Human Services at 320-523-2202 Monday-Friday from 7:30 am to 4:30 pm, email hs@renvillecountymn.com or download from www.renvillecountymn.com. When prior authorization is needed recipient must contact Renville County Human Services at least twenty-four (24) hour prior to incurring medical transportation and related expenses (e.g. meals, lodging, parking, appointments outside the service area).

YOU MUST PROVIDE receipts for meals, lodging, and parking, except for parking meters, with the signed voucher. Provide mileage and state whether your car or another person’s car was used.

- Meals are paid up to the following amounts when travel is further than 35 miles one way from your home by the most direct route:
 - Breakfast- \$5.50; Must be in transit or at the medical appointment prior to 6:00 am.
 - Lunch- \$6.50; Must be in transit or at the medical appointment 11:00 am to 1:00 pm.
 - Dinner- \$8.00; Must be in transit or at the medical appointment after 7:00 pm.
- Lodging must be prior authorized and is limited to \$50 per night unless authorized by Renville County Human Service for a greater amount.
- Parking fees will be paid at actual cost. The least costly parking option must be utilized. For example: single entry/exit rate vs weekly permit rate vs monthly permit rate, etc. as necessary for the health care appointment of services.

IF YOU CHOOSE to get medical care from a provider that is not within 30 miles for primary or 60 miles for specialty care from your home, you may have to pay for you own transportation and ancillary service costs. This includes emergencies when you get the services needed at a closer location.

IF YOU HAVE A MEDICAL EMERGENCY contact your worker immediately after the emergency to make arrangements for reimbursement of allowed expenses.

IMPORTANT REMINDER: If you want to be paid, you must get authorization to incur costs before you get certain non-emergency medical transportation or related ancillary services. Prior authorization to incur a transportation or ancillary service cost is not required for emergencies, retroactive eligibility, and appeal hearing. The reporting requirements, billing, and receipt documentation is still required.

Auxiliary aides or home visitation available for handicapped upon request.

EQUAL OPPORTUNITY EMPLOYER

www.renvillecountymn.com