



Renville
COUNTY
Service • Stewardship • Shared Responsibility



Information Technology

Annual Report 2025-2026

“We support the systems that support the services that support the citizens.”

At a Glance – Year in Review



- Support all County Offices, RRRSWA/Landfill, SWCD, Hawk Creek, and remote access for five (5) city police depts. And the RADC (for HRA services)
 - Support approx. 214 Employees, 220 computers/laptops, 168 mobile devices
- Online ticket system: 1,020 tickets resolved in 2025. 490 in 2026 to date (accounts for approx. 60% of requests)

- Maintained 99% uptime for on-prem systems and applications
- Capital Upgrades in 2025: Virtual Host Server and Multi-Factor Authentication (MFA) System
- Implemented internal Threat and Vulnerability scanning through MN.IT
- All staff completed the annual cybersecurity training and participate in ongoing simulated phishing campaigns



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2026 Projects & Goals

- Network NG Firewall cluster upgrade (*complete*)
- Virtual Host Server upgrade (*complete*)
- Campus security camera system upgrades (*in progress*)
- Next-Gen Security Incident and Event Management system (*in progress*)
- Migration of email to M365 accounts (*beginning soon*)
- IT staff trainings on new technology solutions (*beginning soon*)



Primary Ongoing Objectives

- Cybersecurity controls and review
 - Are best practices in place?
 - How can we improve?
- Incident response planning and testing
- Data preservation

Challenges

- Rapid rate of change
- Controlling costs while subscription costs continue to increase
- Keeping skill sets current
- Security and compliance

